

e-learning



# Working successfully across cultures

Each culture has its own values, customs and norms. This is why intercultural sensitivity and skills are playing an increasingly important role in globalisation and internationalisation. In this digital learning path, you will learn essential skills for working in an international context.

Booking Number: **2601**

Group of participants:  
All employees of globally operating companies

Duration: **approx. 5 hours**

Language:  

Unit price:

€ 119,- zzgl. MwSt. | € 141,61 inkl. MwSt.

Package prices from 50 licenses on request

## Learning objectives

- ✓ How to improve your perception and strengthen your skills for international collaborations.
- ✓ How to strengthen your intercultural skills and apply them within the company.
- ✓ How to reflect on how you perceive yourself as well as how others perceive you and to recognise different communications styles in order to avoid misunderstandings in your everyday work.
- ✓ How to maintain your ability to work effectively and to resolve conflicts in multicultural business contexts.

## Contents

Don't miss the intercultural train

Recognising cultural difference

No intercultural skills, no international business

Living in different countries is invaluable

The influence of culture upon people

Be aware of the influence of your own culture

The influence of culture upon organisations and working approach

Have you given yourself the resources you need to attain your international ambitions?

Get out of the mess of multicultural context

Six key competencies for working across cultures

Home, work, travel: develop your intercultural mindset

Tips for working abroad

Remote Communication across cultures

How to build trust in remote teams

How to improve communication in your remote team

When it comes to corporate social networks, strategy comes first!

The influence of your „perception filter“

Only perception counts

Beware of misinterpretations

Building trust across cultures

Neutralise conflict

Strong communication is culturally contextualised

Resolving tension using the DESC method

Create connection in remote teams

When conflicts arise, „slow“ communication is best!

Challenge your beliefs



Information on the web

[www.haufe-akademie.de/2601](http://www.haufe-akademie.de/2601)



Let us advise you

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